



I Love  
Mayberry



Reserve Your Place  
in our Annual Meeting  
Business & Arts Spotlight



Leadership Skills  
Developed at Colorado Camp

# Cleveland's New Event Center Hosts Annual Meeting

For the first time in decades, members won't sit in the gymnasium at Cleveland High School when they attend Annual Meeting next month. They will enjoy the privilege of co-op membership in Cleveland High School's new Event Center.

Annual Meeting is scheduled for Saturday, October 20.

The Event Center, located across the street from Cleveland High School, offers members a larger building in which to conduct cooperative business, along with comfortable stadium seating and a climate-controlled environment. The audio system should make speakers easier to be heard no matter where members choose to sit.

Registration begins at 8:15 a.m., with the business session beginning at 10 a.m.

Registration gifts this year are blue fleece blankets with the IEC logo, and 75 Watt compact fluorescent light bulbs that require only 20 Watts of energy to operate.

Entertainment is again the Wiskey Bent Band, and the grand prizes are one \$1,000 prize and two \$500 prizes.

The Business & Arts Spotlight returns this year, and those wanting to participate need to send in a reservation form, which can be found on page 3.

"We're excited about holding Annual Meeting at the new Event Center," says Clara Eulert, annual meeting coordinator. "This is a state-of-the-art facility and we're sure the members will enjoy being able to hold the meeting there."

The official  
publication  
of the members of  
Indian Electric  
Cooperative



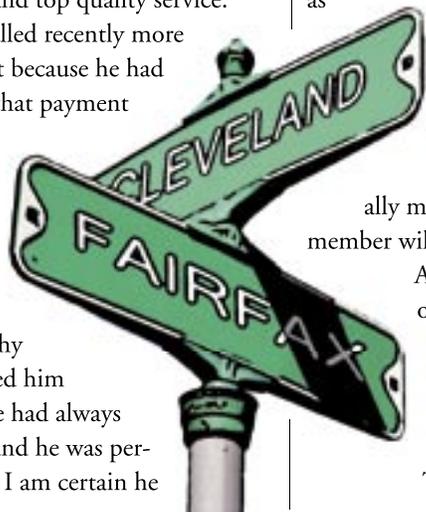
# I Love Mayberry

by Karen Davis, IEC Office Manager

I love the town of Mayberry. The Andy Griffith Show has always been one of my favorites. Everyone knew everyone. If someone had problems the whole town rallied to help. It is the kind of town many people would like to call home.

My, how times have changed. Most of us are too busy to be "neighborly." While I still think the majority of people are good-hearted and honest, we don't take time to develop relationships with neighbors. Barney's silly antics would not be tolerated in today's society where we have grown to expect efficiency and top quality service.

A member called recently more than slightly upset because he had received a notice that payment had not been received on his account and he was subject to disconnection. He could not understand why we had not notified him sooner, because he had always paid his account and he was personally offended. I am certain he



is a very conscientious member and this was the first time he had received a disconnect notice. If he had been living in Mayberry the postmaster might have let him know he had not spotted his payment pass through the post office this month.

Here is the problem. IEC has grown to be a co-op with over 18,500 accounts and the processing and mailing of electric bills are outsourced because it is the most cost-effective method. We have five employees who take payments, handle new accounts, schedule disconnects and reconnects, as well as

monitor past due accounts. To offer the kind of personal service this member expects is possible – if we made the decision to add additional personnel so each account could be personally monitored. But how much is each member willing to pay for that service?

At a time when the wholesale cost of power is expected to increase by double digit percentages for each of the next few years, we are looking for ways to keep IEC's costs as reasonable as possible. That means doing more with less.

IEC Terms & Conditions of Service have recently been re-written and updated to reflect current member needs. They are structured to pass the costs of service to those who create the expenses. Today's members want reliable service at a reasonable cost and are less willing to "share" the costs created by a segment of the membership that is habitually late in paying its bills or that tries to tamper with its meter to receive free electricity.

Unfortunately, we don't live in Mayberry and are not capable of knowing everyone's first name. We can't watch each account on a personal basis each month. It is a real balancing act to provide quality service while keeping costs low. We strive to provide prompt, friendly service whenever you call the Cleveland or Fairfax office with payments, questions, or concerns about your electric service. Aunt Bea or Thelma Lou is not available to take your call, but one of our cashiers or customer services representatives will be just as happy to assist you.



## INDIAN ELECTRIC COOPERATIVE, INC.

### Board of Trustees

#### Office Hours

7:30 a.m. – 4:00 p.m. (Monday - Friday)  
(918) 358-2514  
www.iecok.com

#### To Report an Outage

(918) 358-2514 or 1-800-482-2750

#### To Report a Meter Reading

(918) 295-9520

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- Postmaster: Send address changes to *The Lamp*, P.O. Box 49, Cleveland, OK 74020.

# Business & Arts Spotlight Returns to Annual Meeting

## *Reservations Due by September 14*

If you want to showcase your business or organization, or display your creations, then you want to participate in our Business & Arts Spotlight.

The Spotlight is a part of our Annual Meeting activities each year, but to be a part of it, you need to reserve a spot.

To do so, just complete the reservation form (right) and send it to Clara Eulert at our Cleveland office.

We need to receive your reservation at our Cleveland office by Friday, Sept. 14.

You can expect a written confirmation after Sept. 21.

The Spotlight, along with the business portion of Annual Meeting, is moving to Cleveland High School's new Event Center.

Space is limited, so reservations are on a first-come, first-serve basis.

If you have any questions about participating in the Spotlight or our requirements, please call Eulert at (918) 295-9558.

## 2007 Annual Meeting Business & Arts Spotlight Reservation Form

Business/Artist \_\_\_\_\_

Contact Person \_\_\_\_\_

Daytime Phone \_\_\_\_\_ Evening \_\_\_\_\_ Cell \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

E-Mail Address \_\_\_\_\_

Product to be sold/displayed \_\_\_\_\_

Return completed form by Friday, Sept. 14

Indian Electric Cooperative, Attn: Clara Eulert  
P. B. Box 49, Cleveland, OK 74020

Spaces will be reserved on a first-come, first-serve basis  
All participants will receive written confirmation after Sept. 21



*Mark Your Calendar...*

# *Annual Meeting is October 20!*

## First Official Notice of Annual Meeting

Notice is hereby given that the 2007 Annual Meeting of Members of Indian Electric Cooperative, Inc., will be held at 10 a.m. Saturday, October 20, 2007, at the Cleveland High School Event Center located in Cleveland, Pawnee County, Oklahoma.

Purpose of the meeting is to act on the following matters:

1. Reports of Officers and Trustees;
2. Election of Trustees of the Cooperative from Districts 3, 6, and 9;
3. All other business that may come before the meeting or any adjournments thereof.

Registration for the 2007 Annual Meeting will commence at 8:15 a.m., Saturday, October 20, and the meeting will be called to order at 10 a.m.

Each membership, whether it is a single membership or a joint membership, shall be entitled to one vote in any matter that may come before the meeting.

Memberships other than residential must present a letter on organization stationery, signed by a recognized official of the organization, indicating the bearer as the official voting representative of the organization. Bearers must present the letters at the time of registration.

Greg Fielding,  
Secretary-Treasurer

# Cotton, McCurry Learn about Co-ops and Leadership at Colorado Camp

James Cotton, Hominy, and Ashlyn McCurry, Cleveland, recently returned from Steamboat Springs, CO where they attended Cooperative Youth Leadership Camp. They joined other high school students representing Oklahoma as well as youth from Colorado, Kansas, and Wyoming.

Cotton is the son of Regina and Bryan Cotton, and McCurry is the daughter of Shawna and Brett McCurry.

During their week-long stay in Colorado, the students created a mock cooperative, attended sessions featuring legislative simulations, and visited the Craig generation plant and Trapper Mine.

“Cooperative Youth Leadership Camp provide youth, who are outstanding representatives of their local electric cooperatives, with a great opportunity to expand their leadership skills and to learn about cooperatives,” said Carrie Kimberlin, communications specialist for Kansas Electric Cooperatives.

Cotton and McCurry were runners-up in IEC’s annual Youth Tour essay contest. This is the first year IEC has sponsored the student winners on this all-expense-paid opportunity.

The youth participants commented that they benefited from the camp experience.

“I learned that a lot of work goes into turning on a light switch. From mining to power plants to cooperatives, and it was awesome to see this extraordinary process,” says Cotton.

McCurry says “What I really enjoyed about camp was that it was an all around learning experience. We learned about cooperatives, politics, environment, and other people. We learned that one of the best qualities a person can have is understanding the world and those who live in it. Everyone acts and thinks differently, and the realization and compliance with that will help us with our own success stories.”

# RECIPE



## Coated Nut Treats

- 1 cup pecan halves
- 1 cup whole almonds
- 1/2 cup walnut halves
- 1/2 cup sugar
- 1 tsp. ground cinnamon
- 1/8 tsp. salt
- 3 Tbsp. whole milk (or fat-free half and half)
- 1 tsp. vanilla extract

If nuts are not roasted, heat the oven to 350 and spread the nuts in a single layer on a baking sheet. Roast them for about 8 to 10 minutes or until they just start to turn brown.

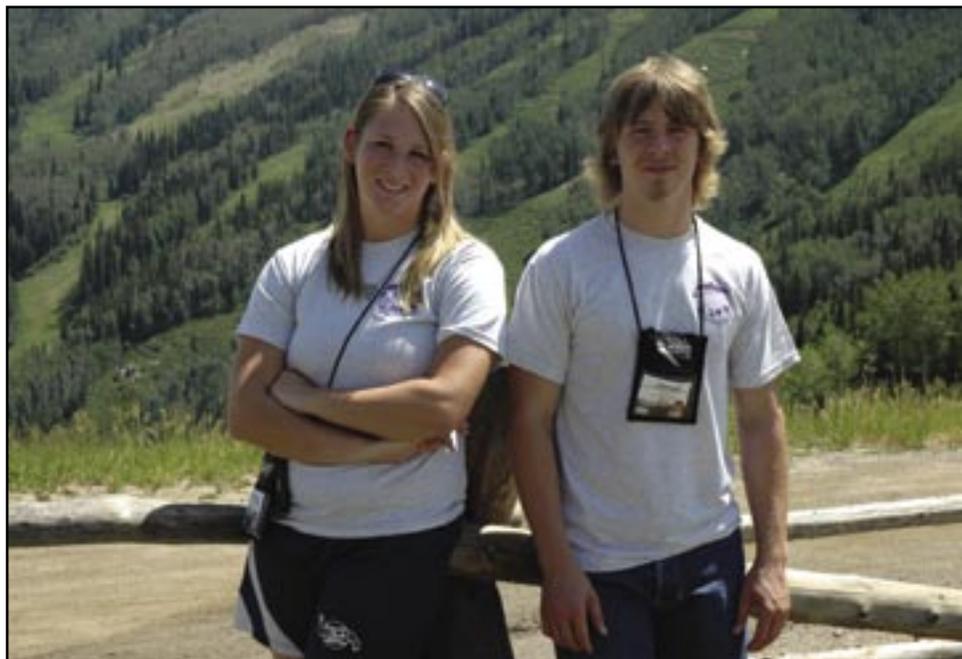
Stir together sugar, cinnamon, salt, and milk in a medium-sized microwave-safe mixing bowl. Microwave on high for 2 minutes (for a 1,000-Watt unit.)

Stir quickly (don’t worry if mixture looks as though it has curdled), then microwave for 1 minute more or until the mixture is noticeably thick.

Stir in vanilla extract and then stir in nuts, turning them to coat. Spoon the nuts onto waxed paper, separate them with a fork, and let them cool for 10 minutes.

Place 1/4-cup servings in small plastic containers or Ziplock bags.

YIELD: 10 servings.



Ashlyn McCurry, Cleveland, and James Cotton, Hominy, enjoyed a week at the Cooperative Youth Leadership Camp in Steamboat Springs, CO, as alternates in IEC’s annual Youth Tour competition. The camp is for high school students from Colorado, Kansas and Wyoming, as well as Oklahoma. They developed leadership skills as well as learning about electric cooperatives.